Pit People Xbox One Closed Beta - FAQ

Registration

Who is eligible?

Anyone ages 13+ with an Xbox One, active Xbox Live Gold membership, reliable internet connection, active email address.

What do I need to do to register?

Read the Terms & Conditions, read our Video & Streaming Guidelines, create a Behemoth Forum account (recommended), and fill out the registration form on pitpeople.com/beta. We'll email selected beta testers in August. Beta Testers will receive a closed beta code that will be redeemable on their Xbox One starting September 8th.

Do I need to register for the Behemoth Forums?

It isn't required but we absolutely recommend doing it now. Once the closed beta testing begins, our private closed beta forums will go up on the Behemoth Forums.

If you provided a Behemoth Forum username during registration, then you'll be automatically granted access to those forums. However, if you want access later it may take a couple days for our team to add you into those private forums depending on the volume of requests.

To add a forum username to your registration after you've already submitted your entry, please submit a ticket at http://support.thebehemoth.com.

Can I register for the Closed Beta if I live outside of the United States?

Yes, the closed beta is open to all countries where Xbox One and Xbox Live are available and supported. Participation in the Closed Beta is void where prohibited by law.

How many people will be selected to participate in the closed beta?

We will try to bring in as many beta testers as we can. There isn't a set number, but it will be in the thousands.

Duplicate entries or request to change information on the registration entry:

If you're worried about getting disqualified for having duplicate entries or if there's info that you'd like updated in your entry form, then you can submit a support ticket at http://support.thebehemoth.com.

During the Beta

What are the dates of the closed beta for Xbox One?

The Pit People closed beta for Xbox One will run from September 8th through September 15th, 2016.

What do I need to do during the Closed Beta?

- Play the game!
- We'll email daily task lists and surveys to go along with these tasks. These are optional, but we'd appreciate any help we can get during the designated time frames we list. The more people who do tasks at the designated time, the more we can test the online multiplayer capabilities.
- Optional: If you encounter any issues in the game, you can let us know through our private closed beta forums or our support ticket system.

Can my friend or family play the Closed Beta with me?

Yes! Feel free to play couch co-op or the Arena locally. If your friend or family member wants to play with you online, then they will need to register as well to get their own beta code.

Sharing Media

Am I allowed to stream / review / make let's plays of the closed beta?

We ask that you hold off on formal reviews until the game is released. However, starting on the 2nd day of the Closed Beta you'll be able to stream and post videos from the game! Here are the basic rules: Video & Streaming Guidelines

Can I share screenshots and captures on my activity feed?

Just like video & live streaming, we ask everyone to hold off on sharing any media until Day 2 of the Closed Beta.

Bug Reports & Suggestions

How do I report an issue with the game?

You can go to support.thebehemoth.com to submit a support ticket or you'll have access to our private closed beta forums if you provided a Forum username during Registration.

In your report, please be as specific as possible with the issue you encountered. That will help us reproduce it on our end. Thank you in advance for your initiative!

I have a suggestion for the game, where can I submit it?

- For suggestions, we'll have a section in the private closed beta forums where you can leave comments and suggestions.
- As mentioned in the Terms and Conditions, the main purpose of the Closed Beta is to test the current build of the software, not to redesign the game. However, if you do submit a suggestion, you acknowledge that any suggestions, ideas or feedback from the Closed Beta will become the property of the Behemoth.
- Please do not use support.thebehemoth.com because we want to leave that open to help players who need help troubleshooting.

Miscellaneous

Will you have a PC closed beta for Pit People?

Yes! We're also developing Pit People for PC via Steam. There will be a closed beta on Steam sometime after the Xbox One closed beta ends. We don't have a specific time for how long after, because it will all depend on how the Xbox One closed beta goes. You can add the game to your Steam Wishlist here: http://store.steampowered.com/app/291860